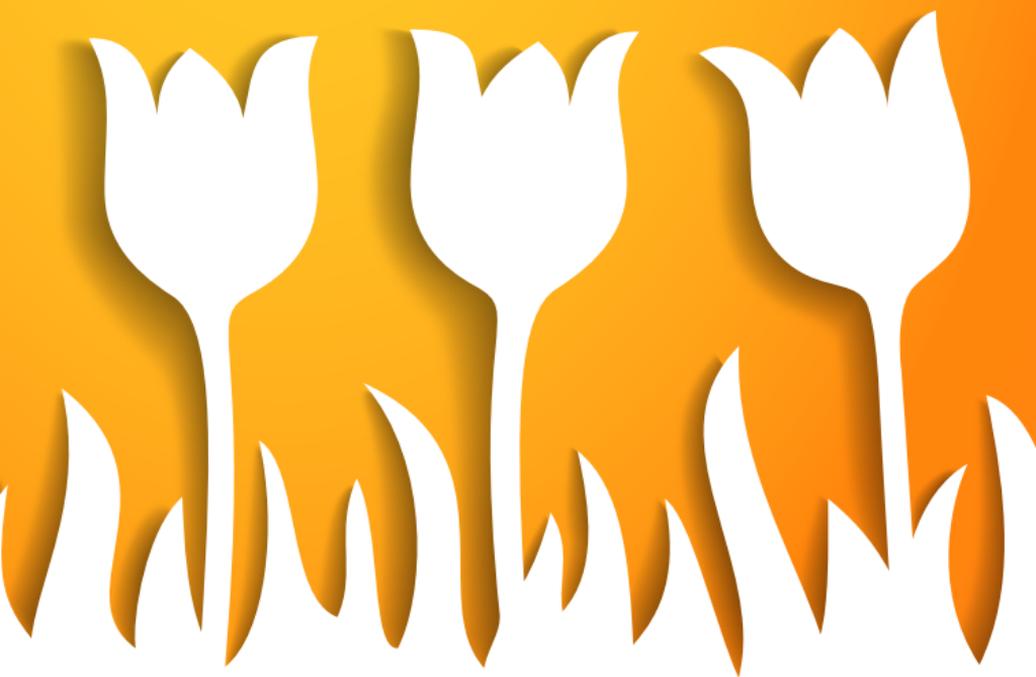


Letter to Victims of Hostilities

איגרת למי שנפגע בפעולת איבה



**National Insurance Institute
of Israel (NII)**

By your side, in life's important moments

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This letter provides a brief explanation about the treatment of people injured as a result of an act of hostility

What is an act of hostility?

By law, an act of hostility is an injury due to an act by enemy forces, or an accidental injury by a person due to hostile action by enemy forces, or under circumstances in which there was reasonable fear of hostile action, an injury caused by a weapon that was intended for hostile action by enemy forces or against enemy forces, **all contingent upon confirmation by the approving authority appointed by the Minister of Defense that the injury is a hostile action injury.**

Who does the Victims of Hostilities Law apply to?

Israeli citizens or Israeli residents who sustained an injury by an act of hostility in Israel or outside Israel. People entering Israel legally (through a visa or permit granted under the Entry into Israel Law), and were injured in the territory of the State of Israel or in the territories of Judea, Samaria and the Gaza Strip.

Foreign residents injured during and as a result of the work for an Israeli employer abroad, residents of the territories with an Israeli identity card, or resident of the territories with an entry permit from the IDF commander in the region who were injured within the boundaries of the Green Line.

Reimbursement of Ambulance Expenses

If you were the victim of an act of hostility and were evacuated in an ambulance, you are entitled to reimbursement of the expense by the NII. If you were required to pay for the evacuation, you are requested to contact the Hostilities Department at the NII branch closest to your place of residence to receive the reimbursement.

Psychological Treatment

The NII in cooperation with the Ministry of Health provides assistance to people in distress and suffering from anxiety following an act of hostility. The assistance is provided at special centers and mental health clinics, and includes diagnosis and preliminary treatment.

If you need this type of treatment, you can contact the NII branch closest to your place of residence

Claim for Injury Benefits

Filing a claim to receive compensation from the NII due to injury is contingent upon the approval of the approving authority at the Ministry of Defense that the injury is a result of an act of hostility.

Therefore, if you were injured in an act of hostility, you must first complete the Notification of Hostile Action Injury and Claim for Medical Treatment (Form 580), attach the relevant documents, and submit them to the Hostilities Department at the NII branch closest to your place of residence.

The application can be found at the NII website at www.btl.gov.il. The form can be mailed or faxed, or dropped off at the branch's service box.

The claim must be filed within 12 months from the date of the injury.

Medical Treatment

If the approving authority at the Ministry of Defense recognized you as victim of an act of hostility, you are entitled to financing of **all your medical expenses** related to the injury.

Medical treatment includes hospitalization, medication, medical accessories, recuperation and rehabilitation.

The treatment is provided by the state's official medical services (public hospitals and health funds).

To obtain treatment/medications, contact the Hostilities Department at the branch to request a payment voucher. The payment voucher is contingent upon the approval of the NII physician.

To obtain reimbursement for medical treatment related to the event that you already paid, you must send original receipts to the Hostilities Department at the branch, and a letter by the treating physician recommending the treatment. The reimbursement is contingent upon the approval of the NII physician.

If you were injured as a result of an act of hostility we recommend that you contact your family physician so that they can refer you to obtain treatment.

Compensation during Medical treatment

If due to an injury you cannot work and you are still undergoing medical treatment (based on the recommendation of a qualified physician and on the approval of the NII physician), you may be entitled to special compensation over the period of the treatment, provided that no other wages or compensation are paid to you during this period.

Claim for Determining the Degree of Disability

If at the end of the period for which you received compensation for medical treatment you feel that you still suffer from a limiting physical or emotional injury, you may submit a claim to determine a degree of disability (Form No. 581).

The application can be found at the NII website at www.btl.gov.il. The form can be mailed or faxed, or dropped off at the branch's service box.

The claim must be filed within 12 months from the date of the injury. Claims that are filed late will be approved by NII for a retroactive period of maximum 12 months prior to filing the claim.

Appearance before the Medical Committee

Victims of acts of hostility that filed a claim for compensation for disability will be invited to appear before the Medical Committee authorized to determine the degree of disability for a temporary or permanent period, based on the severity of the injury.

If you have questions or require clarifications, please call the National Phone Center 6050, Sundays through Thursdays from 8:00 AM to 5:00 PM.

You can also obtain information at the NII branch closest to your place of residence, or in the NII website - Benefits/Victims of Hostilities.